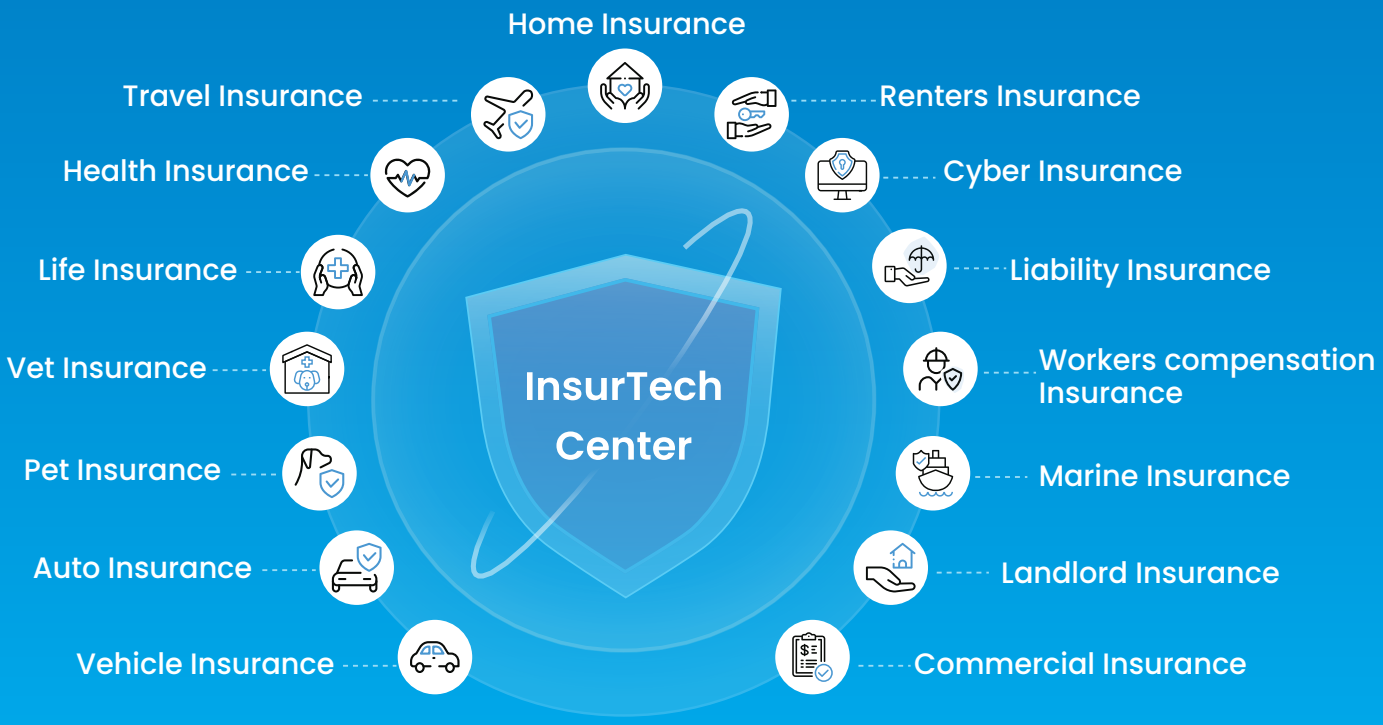
TMA solutions



13 Years of experience

Clients from Australia, Thailand, Indonesia, Hong Kong, Vietnam

Our Services

- Product Planning
- Solution Consulting
- Prototyping
- Proof of Concept
- R&D
- UX/UI Design
- Product Development
- Product Testing
- Porting & Migration
- IT Managed Services

Modernize your IT/software system

Increase customer experience

Optimize your operations

Increase competitive advantages

www.tmasolutions.com +84 28 3997 8000 sales@tmasolutions.com

What can we do for insurance companies?

Develop Insurance Customer Application

Develop application that helps customers to get the quotation for insurance services, claiming, etc.

Increase Operation Productivity

Apply the latest technology to improve the productivity for the sales team, customer service, claim handling, internal operation, recruitment, etc.

Build Learning Tool for Insurance Agent

Build a Learning tool which helps every insurance employee to define & upgrade their career path.

Modernize Legacy System

Move to cloud, apply automation, mobile enabled technologies, AI while retaining features tailored to its specific business needs

Risk Discovery

We find staff that have elevated risk from excessive access, and give management the tools they need to make well-informed decisions tracking success through intuitive reports and dashboards

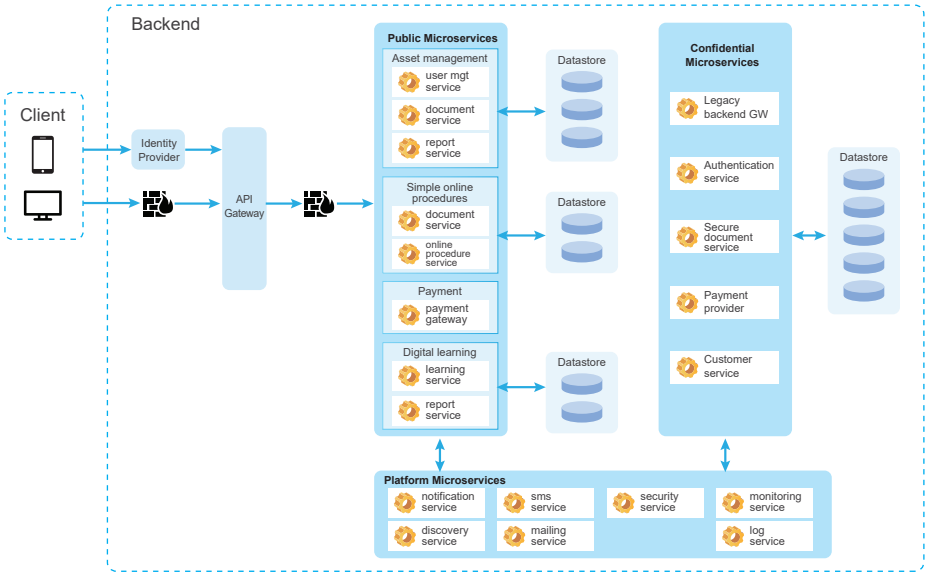
Innovation as a Service

Apply the latest technologies (Big Data & Analytics, AI & Machine Learning, Blockchain, and IoT) and innovative solutions (RPA Automation, Analytics, Machine optimization, etc.) to transform and optimize insurance company operations

Technologies

Insurance Application Framework

We have built a framework that can cover the key modules in an insurance company such as customer relationship management, document management, claim management, learning services, etc.



Mobile Architecture:

We develop mobile architecture that optimizes the interaction with customer and enhance employee productivity

Mobile						
User management User profile Notification	**CRM** Customer management	**Product and Sale** Product/sale report	**Policy and Claim** Policy/claim management	**DMS** Document viewer/FAQ	**Training** eLearning Courses	**Report** Sale/income report
Widget		**Library**			**Plugin**	
Mobx	**Provider**	**Easy Localization**		**OAuth2**	**Location**	
Cross platform mobile frameworks						

Frameworks / Libraries

The system has 3 layers: client apps, mobile gateway, and platform infrastructure to handle operations

Infrastructure microservices and 3rd party

amazon web services, docker, Google Cloud, Microsoft SQL Server, Java, spring, IONIC, PostgreSQL

Platform

docker, kubernetes, HELM, ubuntu, AWS, openstack.

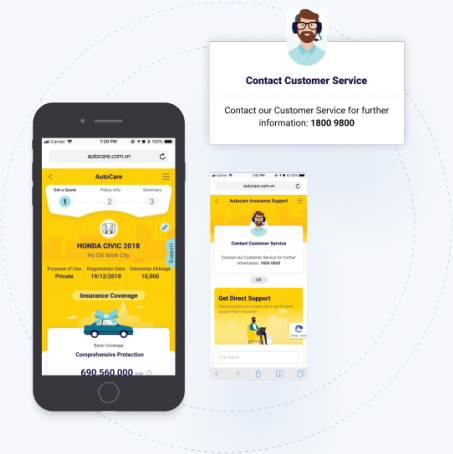
Sample Projects

- Autocare Insurance Sales Portal
- Insurance Quotation Tool
- Insurance Sale Support
- Customer Relationship Management (CRM)
- Insurance Sales Agent Learning Tool
- Autocare Tracking Insurance

1. Autocare Insurance Sales Portal

A mobile friendly autocare insurance sales portal that helps customers to get a quote and make payment for car insurance.

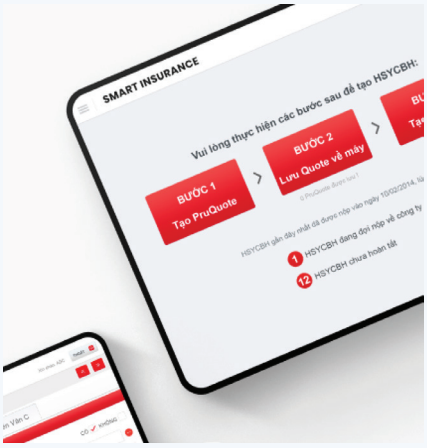
- Get a quote: Automatically calculate the quotation for the insurance package that the customer has selected
- Policy Information: Calculate the insurance premium based on customers' policyholders, driver, vehicle info, and insurance period
- Payment Integration: Integrate with different payment methods such as Momo, Onepay



2. Insurance Quotation Tool

The quotation management system helps insurance agents create quotations and manage customers online.

- Quotation Creation: Allow agents to create quotations online and track the quotation status
- Customer Relationship Management:
  - Allow agents to search and view contact from the list to detail
  - Allow agents to manage leads and schedule their work
- Document Storage: Allow agents to view and manage internal documents

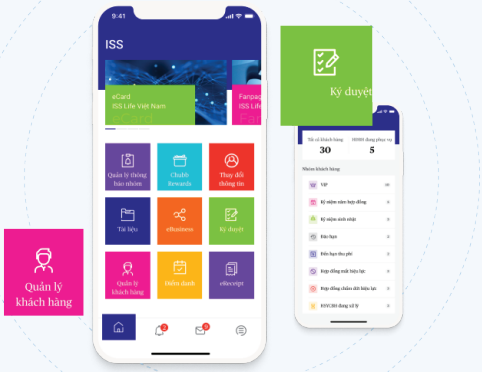


Sample Projects

3. Insurance Sale Support

Insurance sale support application allows customer service teams to manage their activities and customer information.

- Customer Relationship Management: Allow the customer service team to manage leads, customer information, and their upcoming events and service requests
- Product Management: Manage product list, support for a product destination
- Customer Policy Management: Allow insurance companies to track and change customer policy details
- Insurance Activity Tracking: Show the customer service team their upcoming activities, task scheduling, and push notifications for customer activities



4. Customer Relationship Management (CRM)

A mobile portal that helps staff to manage all insurance assets on mobile devices andprovide a simple online procedure.

- Customer Relationship Management: Allow the customer service team to manage leads, customer information, and their upcoming events and service requests
- Online Document/ Property Management: Allow staff to control and access their documents, reports, and claims anytime, anywhere
- Online Recruitment: Provide online recruitment procedures from submitting applications to position approval
- Online Sharing: Allow insurance staff to share personal cards, documents, or news with insurance channel or social channels
- Online Document Signing: Allow secure and fast approval or reject an application. Selfie required to determine and proceed
- Claim Management: Allow the insurance company to approve or reject the claim request

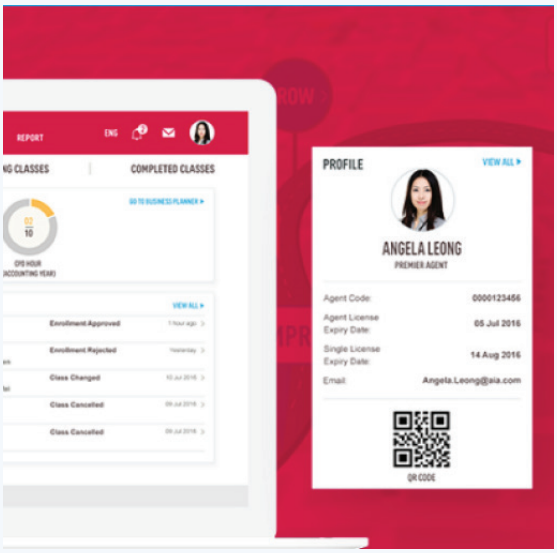


Sample Projects

5. Insurance Sales Agent Learning Tool

An E-learning Management System that helps insurance sales agent clarify the training road map to upgrade their career path. manage and track agents' learning progress.

- View the training roadmap and get a certification: Sales Agents can see the career path overview and training roadmap to upgrade their level
- View upcoming classes, take exams and assessment : Allow multiple types of training that everyone can access and learn anytime, anywhere
- QR Code for check-in: Allow agents to view and manage internal documents



6. Autocare Tracking Insurance

Autocare Tracking insurance is a mobile/web application that allows insurance companies/collision repair facilities to manage the detailed car repair progress.

- Repair Status Tracking: Allow repair shop/ insurance companies to track their customer vehicle status by photo and latest repair status information
- Repair Status Management: Allow insurance companies to automatically generate reports about progress and repair details of customer cars
- Customer Support: Connect repair shops with their customers to support and update the vehicle status
- Shop Performance Monitoring: Allow the repair shops to manage the repair process and workflow of employee



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